

HOUSE RULES & ACCOMMODATION POLICY

Last Updated: August 10, 2026

Thank you for choosing **PS PEARL Premium Suites** for your stay in Limassol. To ensure a comfortable, safe, and pleasant experience for you, your family, and our neighbors, all guests are required to follow these House Rules and Accommodation Policies.

By confirming your booking and accessing the property, you agree to comply with all the rules listed below.

1. CHECK-IN, CHECK-OUT & KEYLESS ACCESS

- **Check-in Time:** From **15:00** onwards.
 - **Check-out Time:** By **11:00** at the latest. Late check-outs must be requested in advance and are subject to availability.
 - **Keyless Access System:** The property uses a secure keyless system operated entirely by digital door codes. Access codes are strictly confidential. Do not share your codes with individuals who are not registered as part of your booking.
 - **Pre-Arrival Registration:** All guests must share their estimated arrival time and valid passport or ID details prior to arrival to enable smooth apartment assignment and registration under Cyprus local laws.
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2. OCCUPANCY AND VISITOR POLICY

- **Maximum Occupancy:** The number of guests staying in the suites must not exceed the maximum capacity specified in your booking confirmation (2-bedroom apartments or 3-bedroom penthouse).
 - **Unregistered Guests:** Overnight stays for unregistered visitors are strictly prohibited.
 - **Children and Infants:** Families are welcome. Baby cots and specific child preferences are available upon request and should be arranged prior to check-in.
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3. NOISE RESTRICTIONS AND NEIGHBORHOOD RESPECT

- **Quiet Hours:** In accordance with Cyprus local regulations, quiet hours must be strictly observed during the following periods:
 - **Summer Period (April 1 – September 30):** 23:00 to 07:00 and 13:00 to 16:00.
 - **Winter Period (October 1 – March 31):** 22:00 to 07:30 and 13:00 to 15:30.
 - **No Parties or Events:** Gathering events, parties, loud music, or any disruptions that disturb the peace of other residents in the building are strictly forbidden at all times.
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4. APPLIANCE USAGE AND CLIMATE CONTROL

- **VRV Air-Conditioning & Underfloor Heating:** To ensure climate comfort, keep all balcony doors and windows closed while the air conditioning or underfloor heating systems are running.
 - **Energy Conservation:** Please turn off the VRV units, lights, and small appliances whenever you leave the apartment.
 - **Kitchen & Laundry Appliances:** Ensure the dishwasher, washing machine, coffee machine, kettle, and toaster are operated safely and strictly according to their intended use. Do not leave running appliances completely unattended.
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5. BALCONIES, SMOKING, AND SAFETY

- **Furnished Verandas:** Enjoy the verandas and sea views safely. Do not sit, stand, or lean over the balcony railings, and ensure children are supervised on the balconies at all times.
 - **Smoking Policy:** Smoking (including cigarettes, cigars, vapes, and e-cigarettes) is **strictly prohibited inside the apartments**. Smoking is permitted only in designated outdoor veranda areas, provided you use the dynamic ashtrays provided.
 - **Safe Box:** A secure safe box is provided inside your apartment. Please store your valuables, cash, and passports inside. PS PEARL is not responsible for the loss of personal items left unsecured.
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6. PARKING AND COMMON AREAS

- **Private Parking:** Guests are allocated a dedicated private parking space at the residence layout. Please park only in your assigned spot and do not block the building driveway.
 - **Elevator Access:** The building elevator must be used responsibly. Children must be accompanied by an adult inside the elevator.
 - **Common Area Cleanliness:** Do not leave trash, beach gear, or personal items in the building corridors, lobby, or stairwells.
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7. DAMAGES, CLEANLINESS, AND MAINTENANCE

- **Property Care:** The apartments feature premium designer materials and modern interiors. Guests are expected to keep the suite, furniture, kitchenware, and textiles in a clean and undamaged state.
- **Reporting Issues:** Any accidental damages, breakages, or equipment malfunctions must be reported immediately to our stay support manager, Madam Galina, or via our official lines.
- **Right of Entry:** We reserve the right to enter the apartment for emergency maintenance, urgent safety inspections, or scheduled cleaning routines, with prior notification to the guest whenever possible.

8. PENALTIES AND TERMINATION OF STAY

Failure to adhere to these House Rules, deliberate damage to property, illegal activities, or severe violation of local quiet hours may result in:

- Financial charges for deep cleaning, repair, or asset replacement.
- Immediate cancellation of the stay and eviction from the residence without a refund.

9. CONTACT AND ASSISTANCE

If you need any stay support, have questions about your routine, or encounter an issue, please reach out directly:

- **Host Support / Management:** Madam Galina
- **Email:** pearllimassol@gmail.com
- **Telephone / WhatsApp:** +357 94 341044
- **Address:** Chrysi Demetriadi 8, 3106 Limassol, Cyprus